

COOPERATIVE REVIEW

Energy for Today, Power for Tomorrow.



Union Power Unveils New Website Design

Check out our new website! We've updated our look in an open layout that displays more information and provides quick access to lots of new and improved features. And we think you'll agree that the new site is easy to navigate.

SECTIONS AND FEATURES TO NOTE:

- **Online Services** – You can manage your account, find and view information about your bill, and make payments.
- **Billing Insights** – This new feature puts you in control of managing energy use in your home. Inputting your account number and information about your home allows you to analyze your bill.
- **My Home, My Business, My Community** – Each categorizes important information you need to find fast.
- **Quick Tools** – Links you to tools such as Union Services, Kid's Korner, Your Energy Advisor, and QuestLine – an electronic newsletter for businesses.
- **New Spanish Section** – Contains our service rules and regulations and member handbook translated to Spanish.



- **User-friendly Search Feature** – Allows you to type in a word and find related information. It's that easy!
- **Union Power News** – Stay informed with the latest breaking news and information.
- **Put away your glasses!** We've added a text size selector for ease of reading.
- **Promotions** – Check out the new graphic display at the bottom of the site for marketing and promotional info.

Important note: Although our new site still has the same web address, www.union-power.com, you may find that some previously saved shortcuts, favorites and bookmarks are no longer accessible. To remedy this, type www.union-power.com into the address bar and bookmark the site again.

Remember – you are the most important part of our cooperative. Visit the new and improved [union-power.com](http://www.union-power.com) today!

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UNION POWER HOLDS 70TH ANNUAL MEETING

More than 1,200 members attended Union Power's 70th Annual Meeting on the Wingate University campus, on Saturday, October 3.

The morning's events began at 7:00 a.m. with a complimentary breakfast and health fair. Each registered member had an opportunity to receive a complimentary pack of compact fluorescent light bulbs and a chance to win cash prizes equaling \$2,500.

This year's Health and Safety Fair was the largest ever. More than 30 organizations were represented. Cholesterol checks and flu shots were some of the most popular areas of the health fair. Pinky the Clown entertained more than 60 children with games and face painting, while Fish the Magish performed magic tricks for the kids. Fish the Magish also entertained the young at heart while he walked through the health fair. Seven-year-old Gavin Franklyn was this year's winner of the Nintendo DS. He is the son of Gary and JoNell Franklyn of Indian Trail.

In Austin Auditorium members enjoyed some good ole' toe-tapping bluegrass entertainment by A Deeper Shade of Blue. At the 10:30 a.m. business meeting, members re-elected incumbents Juanita Poplin, B. L. Starnes, Neil W.

Hasty, and Jim T. Hartsell to serve three-year terms on Union Power's Board of Directors. A video production, "Working Together to Find A Balanced Solution," was presented that urged members to contact Senators Kay Hagan and Richard Burr to do what's right and work with electric cooperatives, municipalities, and IOUs to implement fair and affordable legislation.

Other highlights of this year's meeting included the distribution of member dividend checks worth \$2.5 million to eligible members. Members who were unable to attend the Annual Meeting should have already received their checks in the mail. During the meeting, Clayton Hastings of Stallings drew cash door prize tickets totaling \$2,500, which were given out after the business meeting, with the grand prize of \$500 going to Ms. Janice Hathcock of Oakboro.

We want to thank all the members who attended the Annual Meeting this year and encourage you to join us again next year.



ELECTRIC COOPERATIVES FLOOD SENATE OFFICES WITH HALF-A-MILLION POSTCARDS

Cooperative Representatives from North Carolina Deliver Important Message of Affordability to State's Senators

With the U.S. Senate poised to debate on climate change legislation, electric cooperative representatives from North Carolina personally delivered more than 10,000 postcards from the state's electric cooperative consumer-members to North Carolina's Senators on Capitol Hill. More signed cards have been collected at annual meetings across the state and most recently at Union Power's annual meeting on October 3.

The North Carolina representatives joined cooperative colleagues from 27 other states across the nation. North Carolina's electric cooperative representatives urged Senators Burr and Hagan to work with cooperatives to ensure climate change legislation is fair, affordable and achievable.

"It is so important that Congressional leaders hear from our members that they are concerned about this legislation. Our members are paying attention and asking them to get this legislation right," said Tony Herrin, Union Power's executive vice president and general manager. "We are delivering thousands of cards to Senators Burr and Hagen on this matter of climate change legislation."

"The response from cooperative members has been overwhelming," said Glenn English, CEO of the National Rural Electric Cooperative Association. "Boxes on top of boxes, on top of boxes of signed post-cards—that is what a genuine grassroots campaign looks like."



The postcard campaign is part of Our Energy, Our Future™, a national grassroots effort by rural electric cooperatives to engage consumer-members in a conversation with elected officials about how we meet climate change goals while keeping electricity reliable and affordable.

More than a half-a-million postcards, the first wave in an ongoing postcard campaign, were delivered to Senate offices at the end of September and more will be delivered over the coming months from across the country.

Anyone who would like to send an e-mail to North Carolina's senators, asking them to pass legislation that meets environmental goals without sending energy prices soaring, can visit www.ourenergy.coop to complete an easy form and an email message will be sent immediately. Members can also call their legislators and tell them they want a balanced solution for electric generation for our energy future at **1-877-40BALANCE** or visit www.FindABalancedSolution.com

The average couch
contains \$4.16 in change.

Enough to power your TV for 106 hours.

Electricity
A Great Value

www.union-power.com

UnionPower
Cooperative
A member-owned energy provider

Your Touchstone Energy® Cooperative
The power of human connections®

RIGHT-OF-WAY CLEARING



During the next month, you may see our tree-trimming crews in your neighborhood. Carolina Tree Care and ABC Tree Professionals will be working in the following areas of Cabarrus, Rowan, Stanly, and Union counties:

Cabarrus County: Highway 52, Wagoner Road, Short Cut Road, Gold Hill Road East, Mattons Grove Church Road, and Chellman Lane

Rowan County: Highway 52 and Rowan Cabarrus Road

Stanly County: Collie Road, Matton Grove Road, Frick Road, Millingport Road, Miller Road, Earl Road, Misenheimer Road, Blalock Road, Burris-Burleson Road, Kendalls Church Road, Caudle Road, Esther Road, Harwood Road, Bear Creek Church Road, Lowder Reunion Road, Watson

Road, Hillcrest Road, Ellen Road, Gold Hill Road, Paul's Crossing Road, Rogers Road, Ryan Road, Old Salisbury Road, and Danville Road

Union County: Nesbit Road, Tom Starnes Road, Tom Greene Road, S Potter Road, Daniel Drive, Cane Creek Road, Whispering Hollow Lane, H. B. Starnes Road, Ashe Lane, Lancaster Highway, Parkwood School Road, Crow Road, Halcyon Lane, Tara Drive, Reid Circle, S Rocky River Road, Maple Knoll Drive, Autumn Wood Drive, Griffith Road, Parks McCorkle Road, and Long Hope Road

For more information about Union Power's vegetation management program or tree trimming practices, please call (704) 289-3145 and speak with Wil Ortiz (ext. 3323) or Carrie Lorenz (ext. 3291). For monthly right-of-way clearing updates, visit our website www.union-power.com.

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A Touchstone Energy® Cooperative

Union Power Cooperative provides safe and reliable power with exceptional value to over 65,000 members in Union, Stanly, Cabarrus, Mecklenburg, and Rowan counties.

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SERVICE CHARGES:

Security Deposit—charges vary
\$0, \$175, \$375
Connection Fee
\$25
Late Payment Charge
\$5 or 1.5% of past due balance, if greater
Returned Check Fee
\$25
Meter Test
\$75 (refunded if not accurate)
Dual Meter Comparison
\$50 (refunded if not accurate)
Trip Charge
\$25 (checks or money orders only, no cash)

RECONNECT CHARGES:

(collected in advance)
Normal Hours
\$50 (if called in before 4:00 p.m.)
After Hours
\$100 (if called in after 4:00 p.m.)
Weekends and Holidays
\$100

FEDERAL TAX CREDIT Up to \$1,500* on Qualifying Systems

*Consult your tax advisor



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Union Services
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